Pyramid Lake Paiute Tribe
Public Utilities District
Application for Utility Services

<table>
<thead>
<tr>
<th>Requested Services:</th>
<th>I am an existing customer and want to:</th>
<th>I would like to apply for billing exemption:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water service</td>
<td>Change my address</td>
<td>Disability</td>
</tr>
<tr>
<td>$10.00 per month</td>
<td>Change my name</td>
<td>An Elder (60 years and older)</td>
</tr>
<tr>
<td>Garbage service</td>
<td></td>
<td></td>
</tr>
<tr>
<td>$10.00 per month</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Required: Refer to #11 of Utility Service Agreement</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| Number of bins requested:      |                                        |                             |
| (Service charge is per bin)    |                                        |                             |

Customer ID (existing customers): ___________________ Service Start Date: ___________________

Legal Homeowner*: ___________________

*If you are not the legal homeowner, a Homeowner /Tenant Agreement to Establish Account must be completed*

First Name: ___________________ Last Name: ___________________

Spouse’s name (if applicable): ___________________

DOB: ___________ Social Security # (required): ___________ Tribal Member: Yes ☐ No ☐

Married: ________ Single: ________ Number in Household: ___________________

Own: ☐ Rent: ☐

Service Address: ___________________

City: ___________________ ST: ___________ Zip: ___________

Mailing Address: ___________________

City: ___________________ ST: ___________ Zip: ___________

Phone: ___________________ Work: ___________ MSG: ___________

Signature: ___________________

Print Name: ___________________ Date: ___________

*For Official Use Only*

<table>
<thead>
<tr>
<th>PUD Director</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Approved ☐</td>
<td>Comment: ___________________</td>
<td></td>
</tr>
<tr>
<td>Denied ☐</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Signature: ___________________ Date: ___________

Payment Recvd: ☐ YES ☐ NO

Amount: $ ___________ RCPT #: ___________

Solid Waste Work Order #: ___________ Water/Sewer Work Order #: ___________ (if applicable)
Utility Service Agreement

The following are requirements and customer responsibilities for utility services:

1. Only the Public Utilities District personnel are authorized for collecting trash from the approved containers at residences that have entered into this Agreement.

2. The customer is responsible for any damage or loss of a container due to their negligence and shall be liable to the Tribe for this damage, except reasonable wear is expected. Removal of the containers from the residence is not allowed unless authorized by the Public Utilities District Manager.

3. Mixing of solid waste and hazardous waste is NOT permitted in the containers. If hazardous wastes are suspected then the container will not be collected and the customer will be notified.

4. On scheduled pickup days, the container must be accessible, placed within 8 feet of the roadway, and 3 feet away from other objects. The wheels of the container should point toward the residence (arrows on the cart should point toward the street).

5. Drivers will not move improperly placed containers for garbage collection.

6. Garbage materials should be bagged and placed inside the garbage bin. Loose garbage creates litter and can easily be scattered all over the roadway.

7. Excessive trash must be placed in closed bags and placed next to the container only on scheduled pickup days, limit of two bags.

8. Bulky items, such as furniture are not allowed.

9. Service will not be provided on major holidays or when extreme weather conditions persist. In these instances, service will be provided the following day.

10. The established service fees are based on the approved PUD Fee Schedule. Billing will start based on the service effective date. Payments can be made in the PUD Office or with the Environmental Assistant.

11. If a customer chooses to use an outside company for their curbside service, a copy of an invoice or statement must be provided to the Public Utilities District to cease further billing of the Solid Waste Fee. Any requests for changes to PUD accounts will need to be submitted in writing, to the PUD Director, with supporting documentation.

12. Homeowners are ultimately responsible for all charges regardless of tenant’s occupancy. 
   PLPT PUD Billing and Collection Policy, Chapter 3, Section 3.2-Customer Responsibilities. 

13. The consumer agrees to adhere to all rules and regulations indicated in the Pyramid Lake Paiute Tribe Solid Waste, Water/Sewer, Illegal Dumping Ordinances, and Billing and Collection Policy.

I have read and/or agree to the rules and consumer responsibilities. My signature indicates my acknowledgement that if any portion of this agreement is not met, my water and/or garbage services could be interrupted until a resolution is reached between all parties.

________________________________________  _____________
Customer Signature                          Date