

Pyramid Lake Paiute Tribal Transit System-Wide Service Standards and Policies

Vehicle Load Standards

The average vehicle load standard for both the Reno and Local Routes shall not exceed the manufacturer's set passenger per seat based on the vehicle type and capacity. The average vehicle load standard for the Reno and Local Routes shall not exceed manufacturer set passengers per seat based on vehicle type and capacity. Expansion of routes may include various vehicle type and capacity. The same base standard will be set for each vehicle.

Vehicle Headway Standards

The Reno and Local Routes services operate hourly beginning at 5:20 AM to 6:55 PM, Monday thru Friday. Closures include holidays, tribal holidays and weekends.

On-Time Performance Standards

100% of transit vehicles will complete their established runs no more than 15 minutes early or late in comparison to the established schedule/published timetables. The exception of times can be more than 15 minutes if the route has a change in operations due to unexpected closures, accidents or inclement weather.

Service Availability Standards

According to the World Population Review of 2024 the following estimates of population are the areas that the Pyramid Lake Paiute Tribal Transit serves:

Local Route: Population

- | | |
|---------------------|--------|
| ▪ Nixon, Nevada | 344 |
| ▪ Wadsworth, Nevada | 696 |
| ▪ Sutcliffe, Nevada | 297 |
| ▪ Fernley, Nevada | 25,316 |

Reno Route: Population

- | | |
|---------------------|---------|
| ▪ Nixon, Nevada | 344 |
| ▪ Wadsworth, Nevada | 696 |
| ▪ Fernley, Nevada | 25,316 |
| ▪ Sparks, Nevada | 110,801 |
| ▪ Reno, Nevada | 278,226 |

The current bus routes operating begin the services at the Pyramid Lake Paiute Tribal Transit Head Quarters located in Nixon, Nevada. Both buses then travel to Wadsworth, Nevada to begin individual/separate routes. The buses are designed to have transfers available for ridership which is the reason why the Reno Route has bus stops that are listed on the Local Route. The main area for transfers to the Reno Route are in Wadsworth, Nevada. The stop areas take into consideration individuals with disabilities to safely board the buses. Both transit buses have handicap access with wheelchair lifts.

Vehicle Assignment Policy

Pyramid Lake Paiute Tribal Transit operates the same sized buses that have the same length and are matched to the operating characteristics of the routes. The buses are 14-passenger buses, 22' cutaway buses. Future bus purchase(s) may change to due to consideration of service area. The bus capacity could be lower when a transit service is implemented in the area of Sutcliffe, Nevada.

Transit Amenities Policy

Pyramid Lake Paiute Tribal Transit offers a top-of-the-line air ventilation system in the buses to mitigate the spread of flu viruses including Covid-19. Each bus has four (4) camera system installed in each bus for safety purposes, and a radio sound system for pleasant bus rides. A new transit facility will be complete in the fall of 2024 which will offer a sit-down bus waiting area with restrooms and water fountain fixtures in place. Wheelchair access is available. Each bus is equipped with bike racks that can carry up to two (2) bicycles at a time.

